





## 97TH MEDICAL GROUP

Patient Travel Reimbursement Guide

CAO 21 NOV 2025







#### **Overview**



- ➤ What is the Defense Travel System (DTS)?
- > Who is eligible for reimbursement?
- ➤ What is eligible for reimbursement?
- ➤ Mileage reimbursement details
- > Meal reimbursement details
- > Lodging reimbursement details
- > Tolls reimbursement details
- > How to submit for reimbursement



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#### Who is Eligible for Reimbursement



➤ IMPORTANT: You must be enrolled in TRICARE Prime to be eligible for reimbursement

- Active-Duty members and their dependents
- Civilians employed by the DOD
- Retirees
- Non-medical Attendants







# What Determines Eligibility for Travel Reimbursement?



Must have a TRICARE approved referral authorization

--AND--

- Active Duty may be reimbursed for any travel distance determined by the distance from the 97 MDG or the off-base Primary Care Manager's (PCM) address (if enrolled off-base)
- Non Active Duty TRICARE Prime patients may receive reimbursement if the travel distance from the PCM address is greater than 100 miles
  - ➤ Active Duty members accompanying family members under age 18, or greater than age 18 (with a non-medical attendant (NMA) memo from the patient's PCM) may receive reimbursement must obtain the NMA letter in advance of appointment







#### What May I be Reimbursed For?



- Mileage
  - > Varies, see: https://www.travel.dod.mil/Travel-Transportation-Rates/Mileage-Rates/
- Meals
  - Active Duty
    - > 75% of locality per diem rate
      - No receipts required
  - Non Active Duty
    - > Only when travel is in excess of 100 miles
    - > Reimbursed for patient only
    - Itemized food receipt required
    - ➤ Limited to 75% of locality per diem rate

Lodging

- Authorized if specialty appointment is medically necessary to be schedule before 0900 (physician note required)
- > Facility referred to must be at least 100 miles away from the patient's PCM
- Valet parking not reimbursed if free parking bypassed
- Itemized hotel receipt required-limited to locality rate of appointment location
- > Tolls
  - Reimbursed with no receipt required





#### **How to Submit for Reimbursement?**



- Active-Duty members file for reimbursement through Defense Travel System (DTS): <a href="https://dtsproweb.defensetravel.osd.mil/">https://dtsproweb.defensetravel.osd.mil/</a>
- Active-Duty members file in DTS on behalf of dependent
- Non-Active Duty members may bring supporting documents to the 97 MDG Referral Management Center (building 46). The Patient Travel team will assist the patient with filing. Please call 580-481-5382 for an appointment.

- Supporting Documents:
  - Proof of medical appointment -do not attach clinical notes in DTS (PHI is not authorized in this system) recommend use of DHA Form 126 (<a href="https://www.tricare.mil/-/media/Files/TRICARE/Forms/East/DHA-126-">https://www.tricare.mil/-/media/Files/TRICARE/Forms/East/DHA-126-</a>
    - Confirmation-Of-Specialty-Care.pdf)
  - ltemized hotel receipt
  - ltemized food receipt
  - Referral authorization number: obtained from <a href="https://tricare-bene.triwest.com/signin">https://tricare-bene.triwest.com/signin</a> for referrals after 1 Jan 2025. Available on <a href="http://www.humanamilitary.com/">http://www.humanamilitary.com/</a> for referrals prior to 1 Jan 2025



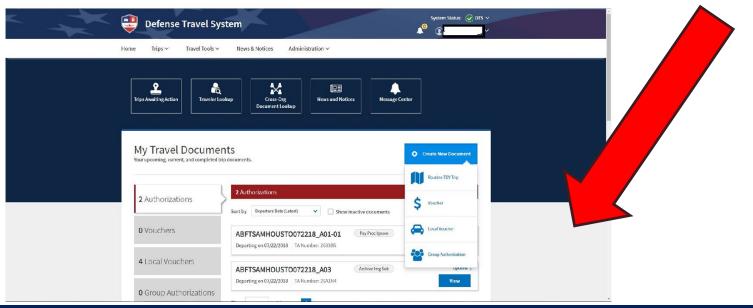






Once logged into DTS, under "create new document" select "Local Voucher"

https://dtsproweb.defensetravel.osd.mil/

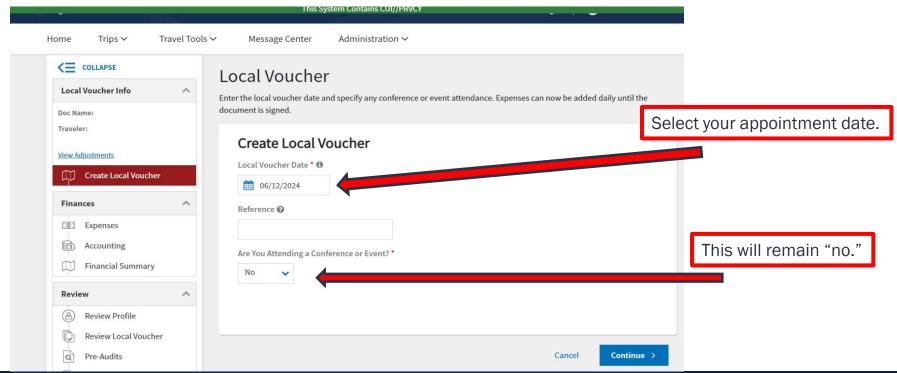










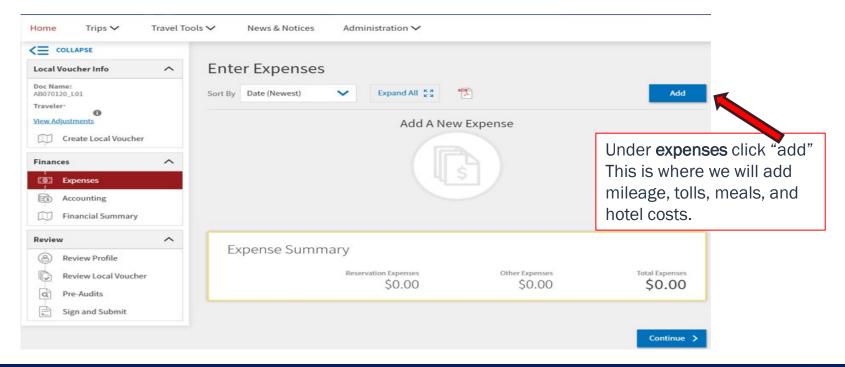










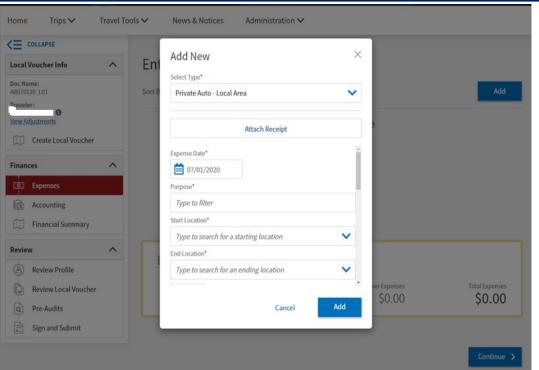












After click "Add", this box will pop up.

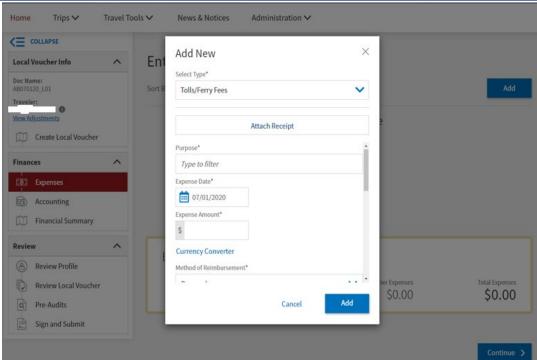
- -Type will be "mileage expenses" and then "Private Auto Local Area" for AD members, or "Private Vehicle GOV Auth & Avail" for non-AD members.
- -Attach Receipt will be where you upload your POA.
- -Expense Date will be your appointment day.
- -Purpose will be "med appt"
- -Start location will be Altus, OK
- -End location will be the city where your appointment is located.
- -Miles will be the ONE WAY mileage amount to your appointment location.
- -Scroll down and check the box "create a separate expense for round trip" then hit "add"











To claim toll expense, click "Add"

- -Type will be "transportation expenses" and "tolls/ferry fees"
- -Attach Receipt will be where you can attach your toll receipts (not required)
- -Purpose will be "med appt"
- -Expense Date will be the date of your appointment.
- -Expense amount will be how much you paid in total for tolls. (Trips to OKC are a total of 8.50 in tolls.)
- -Method of Reimbursement will be how you paid for your tolls.

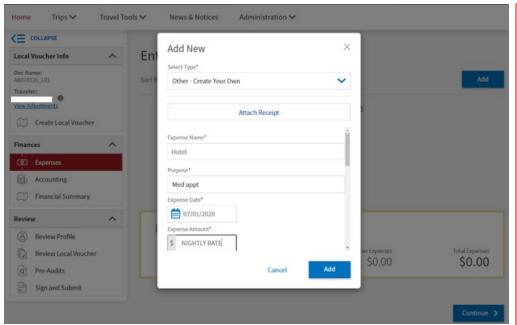
Then click "Add"











To claim hotel expenses, click "Add"

- -Type will be "other expenses" and "Other Create Your Own"
- -Attach Receipt will be where you will attach your hotel receipt.
- -Expense Name will be "Hotel"
- -Purpose will be "med appt"
- -Expense Date will be the date of your appointment.
- -Expense amount will be the nightly rate of your room.
- -Method of Reimbursement will be how you paid for your hotel.

Then click "Add"

\*\*To add hotel taxes, repeat the steps above. For expense name it will be "Hotel Tax" and the expense amount will be the total cost of the taxes for your room.









	Tolls/Ferry Fees	\$ 7.50 \$\pm 04\rangle	722/2019 <b>⊙</b> R	eceipt Optional
	Substantiating Documents	Sort by Name (A-Z)	·	- Add Document
	① Other	<b>⊞</b> 04,	715/2019 6 A	<u>Document</u> ttached
	EXPENSE SUMMARY			

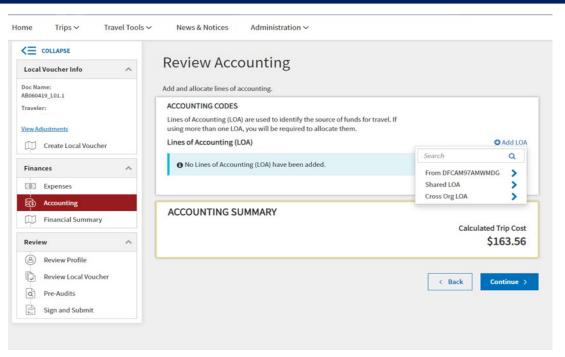
Once all expenses and documents have been added, scroll down and click "continue."











You will be brought to the "accounting" screen. Here you will choose your LOA.

Click **add LOA** and under "Cross Org LOA" you will select "**25 DHA PTTVL**" if your travel was after 31 September 24 and before 1 Oct 25.

#### For any appt after 10ct 25

26 AD PT : Service Member is going to their own appointment.

26 AD NMA: Service Member is a non-medical attendant taking a patient to the appointment. 26 DEPRET PTNMA: If your dependent can take

themselves to the appointment.

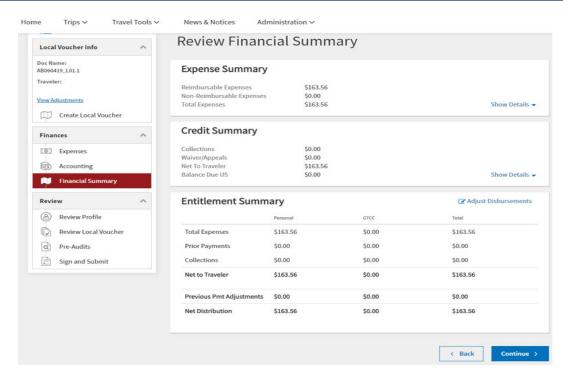
26 DEPRET PTNMA: If your dependent is taking another dependent to their appointment.











You will be brought to the "Financial review" screen. This shows you a quick summary of your reimbursements.

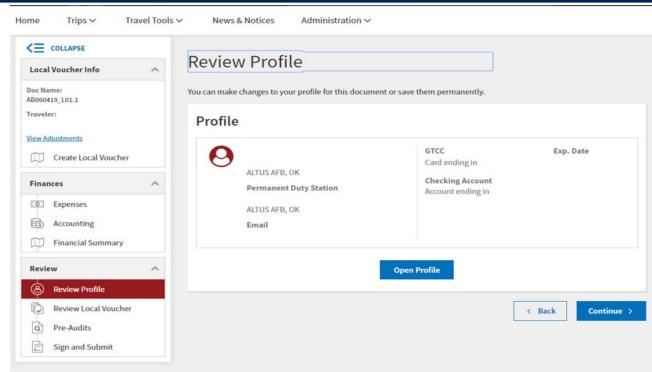
Click "continue."











This screen is a review of your profile. Double check that all your information is correct.

If you need to make a correction, click "open profile" and adjust accordingly.

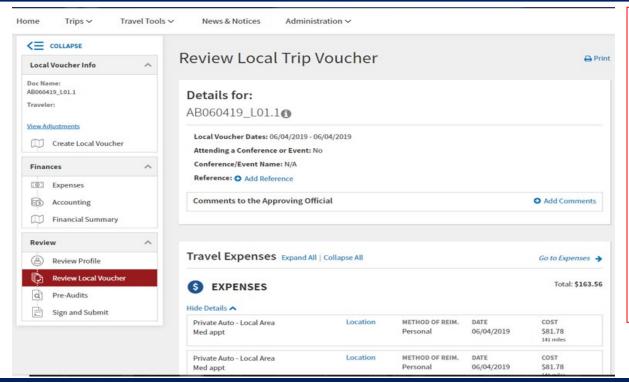
If everything is correct, click "continue."











Here you will review your voucher.

Before you go over everything you've submitted make sure to put the referral authorization number in the comments section.

Make sure you added all expenses, selected the appropriate LOA, and have attached all documentation.

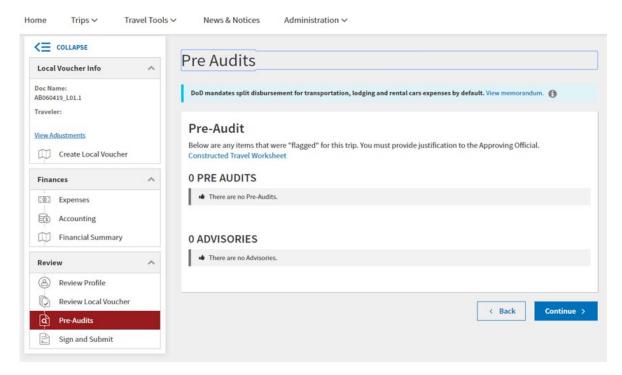
Scroll to the bottom of the screen and click "continue."











This page will show any items have been flagged and need justification.

If you have items that were flagged, click "provide justification" and once you have finished typing your justification, click "save"

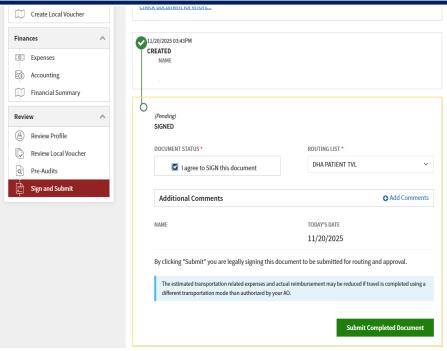
Scroll down and click "continue."











This is your final page to sign and submit your voucher. Ensure that your **routing list** is "DHA PATIENT TVL."

Check the box that says "I agree to SIGN this document"

Then click "submit completed document."

After you click "submit" a blue button will pop up that say "confirm and continue" click that.

You are all done!

#### CONFIRM SUBMISSION

This trip record is accurate and represents a legal claim for reimbursement. I understand there are severe criminal and civil penalties for knowingly submitting a false, fictitious or fraudulent claim (18 USC Sections 287 and 1001, and 31 USC Section 3729).

Cancel Confirm and Continue







#### **QUESTIONS**



- ➤ Please contact the Referral Management Center for questions:
  - **>** 580-481-5362



